

Water has reached a socket or electrical installation

[Czytaj po polsku](#)

After a leak or flood, a dry surface does not establish that the installation is safe.

Guidance for people using properties in Poland, written in British English. These are safe initial actions, not a diagnosis or electrical repair instructions.

“ **Smoke, fire, electric shock or immediate danger: move away and call 112 in Poland.**
Do not touch anyone who is still in contact with an electrical supply. A DATPOL ticket does not replace an emergency call.

What to do now

1. Do not enter standing water or touch wet equipment, wiring, sockets or the distribution board. Keep people away.
2. Isolate the supply only if the switch is accessible from a safe, dry position without crossing water. Otherwise, do not attempt to isolate it yourself.
3. Inform the property manager and an electrician. The installation and affected appliances need a safety assessment before reuse; drying alone is not proof of safety.
4. Call 112 in Poland if people are at risk or there is immediate danger. A support ticket is for arranging follow-up work, not emergency rescue.

What not to do

Do not dry a socket with a hairdryer, dismantle accessories or switch on for a trial. Do not run a makeshift supply through the wet area.

What to include in your support request

Describe the source, extent and timing of the leak, affected rooms and equipment, and supply status. Record evidence for support and your insurer only from a safe location.

[Contact DATPOL support](#) · [55 621 29 29](#)

Sources and scope

[Electrical Safety First — Flood Damage and Electrical Safety](#)

[PSP — electrical shock safety \(Polish\)](#)

Prepared by DATPOL, 15 September 2026. Observations help scope the support request; fault diagnosis and confirmation that an installation is safe require an appropriately qualified person. UK sources support safety principles, not Polish legal requirements.

Related guidance

- [A socket has no power](#)
- [Scorched socket or burning smell after a storm](#)
- [Circuit breaker trips when an appliance starts](#)
- [RCD keeps tripping: what should I do?](#)
- [Socket overheating, crackling or sparking](#)
- [Whole building without power: electrician or network operator?](#)
- [Lights flicker or suddenly change brightness](#)

Revision #2

Created 2026-09-15 13:22:30 UTC by Administrator DATPOL

Updated 2026-09-15 13:22:31 UTC by Administrator DATPOL