

Scorched socket or burning smell after a storm

[Czytaj po polsku](#)

Urgent: do not use the damaged installation.

These are initial checks, not a diagnosis or repair instructions. Follow the exact equipment manual and site safety procedures.

Safe initial checks

1. Do not use the socket or connected equipment. Do not touch a melted plug, scorched parts or wet surroundings. Keep other people away.
2. If there is smoke, fire, sparking or immediate danger, leave the affected area, follow the evacuation procedure and call 112 in Poland. Never use water on energised electrical equipment.
3. Consider isolating the supply only if access and the distribution board are dry and safe, and you know how to operate it. Do not put yourself at risk to switch off power. An electrician must assess the installation before reuse.

What not to do

Do not re-energise the affected circuit. Cooling down or the smell fading does not establish that it is safe. A photograph alone cannot establish the cause.

What to tell support

Once people are safe, report the location, storm time and observed symptoms. An online support ticket is not a substitute for contacting emergency services.

[Contact DATPOL support](#) · [55 621 29 29](#)

Source material

[HSE — Introduction to electrical safety](#)

DATPOL guidance, 15 September 2026. Model-specific source material does not replace your own equipment manual.

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