

A socket has no power

[Czytaj po polsku](#)

One socket or part of the building has lost power.

These are initial checks, not a diagnosis or repair instructions. Follow the exact equipment manual and site safety procedures.

Safe initial checks

1. First look for scorching, melting, moisture or damage. If any is present, do not test the socket: stop using it and call an electrician.
2. Without dismantling anything, establish whether one appliance, one room or the whole site has lost power. Ask the site manager about planned interruptions.
3. Note what happened immediately before the fault: a storm, an appliance being connected or a leak. A loss of power does not mean that internal conductors are safe to touch.

What not to do

Do not unscrew the socket or insert tools. Do not increase a protective device's rating or repeatedly reset it after it trips.

What to tell support

Provide the location, extent of the power loss and visible symptoms. If there is smoke, fire or danger to people, move away and call 112 in Poland.

[Contact DATPOL support](#) · [55 621 29 29](#)

Source material

Electrical Safety First — warning signs at plugs and sockets

DATPOL guidance, 15 September 2026. Model-specific source material does not replace your own equipment manual.

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